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## Legal Notices and Disclaimer

Welcome to the UC Riverside Health website. This website is operated and managed by the University of California, Riverside Health, (UCR Health)

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## Health Information

All health and health-related information contained within UC Riverside Health's website is intended to be general in nature and should not be used as a substitute for medical treatment by a health care professional. Your health care provider should be consulted regarding matters concerning the medical condition, treatment and needs of you and your family.

Every effort is made to ensure that the material within this Web site is accurate and timely, however, this should not be considered official and should be confirmed with other reliable sources. This information is provided without warranty for quality or accuracy. The Regents of the University of California; the University of California, Riverside; the University of California, Riverside Health nor any other contributing author is responsible for any errors or omissions in any information provided or the results obtained from the use of such information

## Privacy

UCR Health ( [www.ucrhealth.org](http://www.ucrhealth.org) ) respects the privacy of its users.

Our goal is to provide you with a personalized Internet experience that delivers the information, resources, and services that are most relevant and helpful to you. In order to achieve this goal, we sometimes collect information during your visits to understand what differentiates you from each of our other users.

To demonstrate our commitment to your privacy, we have prepared this statement disclosing our website privacy practices.

Here, you will learn what personally identifiable information of yours is collected, how and when we might use your information, how we protect your information, who has access to your information, and how you can correct any inaccuracies in the information.

#### Collection of Data

UCR Health collects certain information from and about its users in two ways: directly from the user and from our Web server logs.

##### User-Supplied Information:

When you submit a form we may ask you for your name, e-mail address, insurance information and some other personal information. The more accurate information you volunteer, the better we are able to respond to your request.

##### Log Information:

Web servers typically collect, at least temporarily, the following information: Internet Protocol (IP) address of computer being used; web pages requested; referring web page; browser used; date and time. UCR Health may collect statistics identifying particular IP addresses from which Health System websites are accessed.

#### Use of Data

##### User-Supplied Information:

The UCR Health appointment request and seminar enrollment processes require users to provide personal, demographic and insurance information. The information is used to process the request and to contact patients when necessary. UCR Health may also use personal information for the purpose of future communication on new offerings but only if the opportunity to opt out of that type of use is provided.

##### Log Information:

Cookies are used to remember users who return to the site. The browser-IP-address information and anonymous-browser history is used to report information about site accesses, for profiling purposes, and for troubleshooting. This information is generally used to improve website presentation and utilization.

UCR Health does not sell, rent, or exchange any personal information collected or gathered online about visitors unless (i) provided for otherwise in this Privacy Policy; (ii) we obtain your consent, such as when you choose to opt-in or opt-out to the sharing of information; (iii) a service provided on our site requires the interaction with or is provided by a third party; (iv) pursuant to legal process or law enforcement; or (v) we find that your use of this site violates this Policy or other usage guidelines or as deemed reasonably necessary by us to protect our legal rights and/or property.

#### Security: How We Protect Your Information

This site has security measures in place to protect the loss, misuse and alteration of the information under our control. We work to protect the security of your information during transmission by using Secure Sockets Layer (SSL) software, which encrypts information you input.

#### No Guarantees

While this Privacy Policy states our standards for maintenance of personal information and we will make efforts to meet them, we are not in a position to guarantee these standards. There may be factors beyond our control that may result in disclosure of data. As a consequence, we disclaim any warranties or representations relating to maintenance or nondisclosure of Data.

### Updating Your Information

If you have any questions about this privacy statement, you can contact the Web Services Team at [www.ucrhealth.org](http://www.ucrhealth.org).

## Official UCR Websites

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